Herons Dale Primary School
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West Sussex
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Dear Parents/Carers,

An enormous thank you for all of the responses that we had to the questionnaire sent out in the summer term. We received 40 responses to the survey and we are really grateful for this as it helps the school to make informed decisions about what is going to happen and how we can move forwards.

For the past two years we asked that parents provide their names and the class their child was in to support with the feedback received.

The information gathered from this survey supports the senior leadership team and governing body to build a strategic school development plan with parent view included in this. We wanted to share some of the high-level information with you.

Please note that the percentages included in the summary represent the views of the parents who responded to the questionnaire, and we understand that this is an indication of the views and that some parents will feel differently. Quotations have been put in italics.

We reach out to parents throughout the year to gather feedback and will continue to do that alongside having an annual questionnaire. Some questions have remained the same as previous years while others will have change. If you ever feel that you would like to provide any thoughts, ideas or feedback please contact us at any time as we would be glad to receive it.

Thank you for your ongoing support and hope you find the summary interesting.

Yours sincerely

Isabel Robson

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Headteacher

Part 1 – Happy and Safe	
What you think	Quotes
93% of respondents agree that their child is happy and safe at school.	*'Huge support from school'.* *'The staff are all amazing.'* *'The school is proactive and adapts to my child's needs.'*
Part 2 – Teaching and Learning	
93% of parents think that their child makes good progress and that their individual learning needs are met. 90% think their child's learning needs are being met.	*'I would like to recognise all the staff for their kindness, patience and dedication.'* *'Everyone is helpful and caring.'*
Part 3 – Communication with you	
97% agree that they get enough communication and that through a variety of methods (home school book, website, newsletter). 100% believe school staff are approachable if you need help.	*'I love the Earwig app as I get to see pictures.'* *'It is lovely to see the children's progress and activities recognised and shared with families.'*
Part 4 – Being Healthy	
93% believe that Herons Dale supports their child to be healthy through physical activity and sport, making healthy choices relating to a healthy diet as well as supporting with supporting emotions and managing behaviour at home.	
Part 5 – Leadership at Herons Dale	
93% feel that the school leadership team is visible at the start and end of the day as well as at parents evenings. They also believe that the school seeks and responds to parental feedback.	
Part 6 – School Development	
95% agree that the school engages with the local community and also feel that their child has been provided with opportunities to develop their life skills	
Part 7 - Therapy Provision	
Feedback around therapy provision in school has been shared with the relevant providers of this.	
What has made the biggest positive difference to your child this year?	
'Having a supportive and understanding environment where my child feels safe, valued and able to thrive.' *'Trips out of school.'* *'The close relationship my child has with the staff.'* *'The school makes every child feel special &, that is something money can't buy.'* *'Taking part in the summer play.'* *'Being listened to and being able to express themselves and their special interests.'* *'Being in a setting that allows them to thrive and understands what they need in order to do so.'*	
What would be most helpful for you to learn about? **Is there anything you would like added to the video resource library online?**	
'Behaviour mainly, and diet!' *'We're always willing to learn more as this is a life you can't ever really be an expert in as things can change second to second.'* *'OT insight is always welcome.'*	

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'It would be helpful to have more videos about autism, sensory needs, emotional regulation, communication strategies, and supporting children at home.'
What would you like to see the school doing to engage with parents in different ways?
'More parent workshops, support groups, and opportunities to connect with other families would be greatly appreciated.' *'Longer time for parents evening.'* *'I'm really happy with all the communication we get from the school so, I don't think anything needs to be added.'* *'Additional parents evening or reviews, to know more about their progress throughout the year not only at parents evening, I feel I only get a full understanding at the EHCP reviews to know more on progress'* *'Just keep the communication books going and maybe a quarterly email for in depth things.'*
Is there anything else at all that you would like to say?
'I would like to thank all the staff for their hard work, kindness, and dedication. My daughter has had a very positive experience at school, and we truly appreciate the support our family has received.' *'We knew a SEN school was the right place for our son & you would care for him like we do but, we were still dreading him starting but, because of how amazing you all are, he's excelled &, it's been incredible to see.'* *'Very happy with the school and its leaders and teachers and support staff.'*
What are you most proud of your child for this year?
'I am most proud of how hard they work every day.' *'How much their confidence has come on & how happy they are.'* *'Building relationships with their class staff.'* *'Swimming!'* *'For performing at the ugly bug ball and taking part in water sports!'* *'His boundless enthusiasm for school.'* *'Starting to engage with their learning.'* *'My child having a great sense of self.'*

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