



Xbox One online safety and privacy settings for parents and children

Xbox One has age-appropriate controls and settings that you can adjust to suit your family's needs. Access these settings from either Xbox.com or an Xbox One console – although you can only change content and app settings from the console.

From Xbox.com

Change privacy and safety settings for you or a child

1. Sign in to the adult's Microsoft account at Xbox.com.

If you've forgotten your account email address or password, see the [Lost Account Solution](#) or the [Lost Password Solution](#).

2. Under **My Xbox**, select **Profile**.

3. Select **Privacy settings** or **Online safety on Xbox One**.

Due to the secure nature of these settings, you may be asked to enter a security code that we'll send to the alternative phone number or email address previously saved to your account.

4. Select the account that you want to look at.

5. Review the settings currently in place and update those that you want to change.

6. Save your changes on each tab before moving on to the next.

From your Xbox One console

Change privacy and safety settings for you or a child

1. Sign in to your Xbox. (If you're changing the settings for a child, sign in using an adult's account.)

2. Scroll left on the **Home** screen to open the guide.

3. Select **Settings > All Settings**.

For your account:

1. Under **Privacy & online safety**, select **Xbox Live privacy**.

2. Choose a default, or customise your settings by selecting **View details & customise**.

For a child's account:

1. Under **Account**, select **Family**.
2. Enter your password or passkey, then select the account that you want to update.
3. Select **Privacy & online safety**, then choose the default settings, or customise by selecting **View details & customise**.

Managing app privacy settings

When you download apps from Microsoft Store, each app requires permission to access data from your console.

1. On your Xbox One console, select **Settings > Privacy & online safety > App privacy**.
2. From the list, select what you'd like to give permission for by ticking the checkboxes.

If you're signed in with a child account, you'll need your parent to sign in and give permission for apps to access your data.

1. Sign in with an adult's account.
2. Go to **Settings > Family**.
3. Select the child account that you'd like to manage, and go to **Privacy & online safety > App privacy** to give permission.

Note

- If multiple gamers are signed in, apps can only access data that everyone has given permission for.
- When you give apps permission on a console, it's only saved on that console. If you use multiple consoles, make sure you give your apps permission on all your consoles.